

Return Policy – Holistica Health Center

Effective from: 2026-02-17

At Holistica health center, we want you to feel secure when shopping with us. If you are not satisfied with your purchase, the following terms apply:

1. Books and Physical Products

- You have a **14-day right of withdrawal** in accordance with consumer protection laws.
- Products must be returned in **unused and undamaged condition** to be eligible for a refund.
- Return shipping costs are covered by the customer, unless the item is defective or incorrectly delivered.
- Refunds are processed within **14 days** after we receive and approve the return.

2. E-books and Digital Products

- As e-books and digital files are delivered immediately, **no right of withdrawal applies** once the file has been downloaded.
- If you experience issues with your download, please contact us and we will assist you.

3. Services, Consultations, and Programs

- Cancellations of booked consultations or sessions must be made at least **24 hours in advance** to receive a full refund.
- For cancellations made later, or in the case of no-shows, the full fee will be charged.
- For long-term programs, such as our RHR program, specific conditions apply and will be outlined at the time of booking.

4. Defective or Incorrect Products

If you receive a defective or incorrect product, please contact us immediately by email with a photo of the item. We will send you a replacement or refund the full amount, including shipping.

5. Contact

For returns or questions, please contact us, best is sending an email:

Holistica Health Center, HPS AB

Email: info@healingpower.se

Address: Sjäaregatan 58A, 80302 Gävle, Sweden