

Privacy Policy for Holistica Health Center

Effective from: 2026-02-17

Holistica Health Center values your personal privacy. This privacy policy explains how we collect, use, and protect your personal data when you contact us, use our services, or visit our website.

1. Personal data we collect

We may collect the following information when you interact with us:

- Name and contact details (e.g. email address, phone number, postal address)
- Information you share in connection with booking a consultation, program, or training
- Payment information when purchasing a book, program, or service
- Technical data (e.g. IP address, browser) when you visit our website

2. How we use the information

We use your information to:

- Manage bookings, consultations, and programs
- Process orders of books or services
- Provide you with relevant information, confirmations, and follow-ups
- Offer customer support and respond to inquiries
- Improve our website and services

3. Legal basis

We process your information based on:

- **Contract** – to deliver the services or products you have ordered
- **Consent** – when you agree to receive newsletters or marketing
- **Legal obligation** – when we are required to retain data by law (e.g. accounting)

4. Data retention

We store your data for as long as necessary to fulfill the purpose for which it was collected, and in accordance with applicable legal requirements.

5. Sharing of information

We never sell or rent your data. It may be shared with:

- Payment providers (for secure transactions)
- Technical service providers (for website operation)
- Authorities if we are legally obliged to disclose information

6. Your rights

You have the right to:

- Request a copy of the information we hold about you
- Request correction or deletion of your data
- Object to certain processing or withdraw your consent
- File a complaint with the Swedish Authority for Privacy Protection (IMY)

7. Security

We use technical and organizational measures to protect your data from unauthorized access, loss, or misuse.

8. Contact

If you have questions about this policy or wish to exercise your rights, please contact us:

Holistica Health Center HPS AB

Email: info@healingpower.se

Address: Sjäaregatan 58A, 80302 Gävle

Org. no: 559106-5577